REGION 2 July 16, 2013

Due to such a positive response to this forum, we strongly recommend that you arrive early to allow ample time for parking, registration and any unforeseen traffic issues or road construction. Please read information regarding parking below!!

We will have signage placed for parking, meeting rooms and registration.

If you have more than one person attending from your office, please be sure to forward this information. If you wish to add any other attendees, please let us know as soon as possible. See contact information listed at the bottom of this page.

Thank you for registering for the upcoming Medicaid Managed Care Education Forum.

The agenda for the day is:

- 8:00AM 9:00AM: **Registration, Exhibits and Coffee** Exhibits will be available the entire day 9:00AM 11:30AM: **Provider Information general session** Secretary of Cabinet and Commissioners for Medicaid, Public Health and Behavioral Health; DOI Executive Staff. Topics include overview of managed care, appeals process, and prompt pay process.
- 11:30AM 1:00PM: **Lunch break**: no organized functions planned for lunch, each attendee is responsible for their own lunch.
- 1:00PM 2:30PM: **MCO/Provider Billing session with all MCOs in your region:** Topics include proper coding, prior authorizations, dealing with denials, grievance process, proper contacts with MCO's.
- 2:30PM 4:00PM: **Medicaid and MCO/ Provider One-on-One Breakouts**: Opportunity for all attendees to meet with members of each MCO and CHFS Department for Medicaid Services.
- 1:00PM 3:30PM: CMHC/DPH Session (for CMHC and DPH staff only)
- **There will be representatives available to discuss specialty needs, such as ophthalmological, dental, hospice, and other specialty information. Please ask for the Representatives in each of the breakout sessions, or ask a member of the CFHS Medicaid Staff for assistance.**

ALL TIMES LISTED ARE LOCAL AREA TIMES – OWENSBORO IS ON CENTRAL TIME

Should you need to cancel, change your registration or if you have any questions, please call Beth Gallagher-Henninger at 502-564-7042 ext. 3460, or email b.gallagherhenninger@ky.gov. FOR EMERGENCIES ONLY ON THE DAY OF THE CONFERENCE, PLEASE CALL 502-876-8209. Thank you!

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Brescia University Brescia University 717 Frederica Street Owensboro, Kentucky 42301

Campus Map and directions: http://www.brescia.edu/_uploads/Brescia-Map-2010_web.pdf

Meeting Location:

Registration, Exhibits and General Session will take place in Taylor Science Lecture Hall, located in Building #2 on the campus map.

The breakout sessions will take place on five classrooms, locations to be determined closer to the meeting date.

Food: Information regarding dining options for the lunch break will be available at the registration desk.

Parking: Please park in any of the parking lots, denoted with a large P in a circle on the map. DO NOT PARK IN A RESERVED SPACE. Please see map for denoted parking areas.

